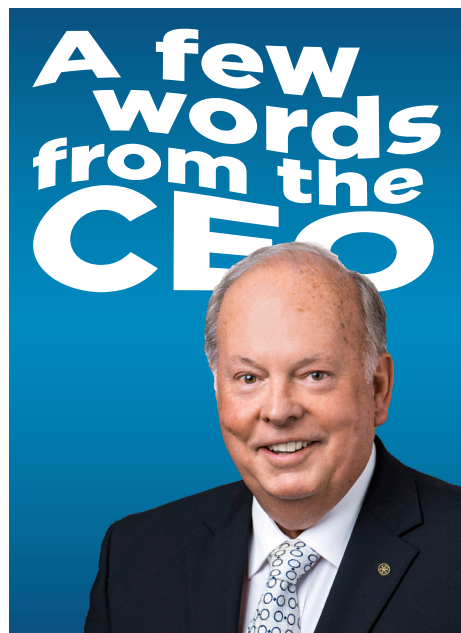


ECHO GAZETTE

Helping our community enjoy independent lives in their own homes.



In-home aged care is a cornerstone of the Australian healthcare system.

ECHO's work is vital – preventing premature admission to residential facilities, delaying the progression of chronic illness and reducing the risk of falls.

Many older people have lived in their home communities for decades and have strong connections to friends and relatives nearby.

Globally there is a shortage of residential aged care accommodation – and this will continue for at least 15-20 years as the population bulge of 'post-war baby boomers' flows through.

The strong desire of many to continue to live and be cared for at home is a driving motivation of ECHO.

Until next time ...

Stuart Diggins
CEO



Mother's Day at Harold Hawthorne Community Centre made for a wonderful social outing for ECHO clients. Pictured: ECHO client Teresa (left) with Kylie from Harold Hawthorne.

How are we doing?

ECHO welcomes your feedback to improve our service for Support at Home (SaH) participants and Commonwealth Home Support Program (CHSP) clients.

As part of our continuous improvement programme, we're keen to hear your concerns, suggestions, complaints or compliments. This information can come from our participant/client directly, or from their representative.

We see this as an opportunity for greater communication. We particularly want to know if your concern hasn't been resolved satisfactorily, before an issue is escalated in more formal channels.

While first contact should always be with your ECHO Care Partner, you're welcome to contact Tania, ECHO's General Manager, Operations at tania.duthie@echocommunity.org.au if you feel your matter hasn't been properly resolved.

FIFO Workers' Volunteer Opportunities



We have been pleased to welcome FIFO workers as volunteers in the transport and 'group social support' functions of our not-for-profit organisation.

This can involve driving a single client to an appointment or a group of older persons on planned outings in a small bus (which only requires a standard driver's licence).

These outings generally involve a coffee stop and lunch. A bus assistant is there to help look after the passengers on the outings.

Our FIFO volunteers have told us how much they've enjoyed giving back to the community during some of their downtime away from site.

Should you know of anyone who would like to discuss this opportunity further, please email our Volunteer Coordinator 'RJ' at volunteercoordinator@echocommunity.org.au



A sunny stroll together in Kings Park.



Op shopping and sushi lunch.



Mother's Day



Solving the world's problems over sushi.

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