

ECHO PRICING

SUPPORT AT HOME SCHEDULE FROM NOVEMBER 2025

Clinical Support - Nursing

SERVICE	PERIOD	WEEKDAY 7AM-6PM	WEEKDAY 6PM-11PM	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Nursing care (face-to-face)	1 hour	\$214	N/A	\$327	\$357	\$457
	30 min	\$128				
	45 min	\$177				
Indirect Nursing care (includes report writing, referrals and liaison with other health professionals)	1 hour	\$214	N/A	\$327	\$357	\$457

Notes:

1. Nursing care may be provided either by a registered nurse or an enrolled nurse and may be delivered by a preferred agency.
2. Nursing consumables – including continence aids, prescribed skin emollient, and specialised wound care products are charged at invoice price plus an overhead charge of 10% per invoice.
3. Nutritional supplements are charged at invoice price plus an overhead charge of 10% per invoice.

Clinical Support – Allied Health

SERVICE	PERIOD	WEEKDAY 8AM-5PM	WEEKDAY 5PM-10PM	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Occupational therapy – includes face-to-face appointment	1 hour	\$274	N/A	N/A	N/A	N/A
Physiotherapy - includes face-to-face appointment	1 hour	\$287	N/A	N/A	N/A	N/A
	30 min	\$172				
	45 min	\$237				
Podiatry - includes face-to-face appointment	1 hour	\$254	N/A	N/A	N/A	N/A
	30 min	\$152				
	45 min	\$209				
Speech pathology - includes face-to-face appointment	1 hour	\$277	N/A	N/A	N/A	N/A
Dietitian - includes face-to-face appointment	1 hour	\$277	N/A	N/A	N/A	N/A

Exercise Physiologist – includes face to face appointment	1 hour 30 min 45 min	\$230 \$138 \$189	N/A	N/A	N/A	N/A
Indirect Allied Health care:						
Occupational Therapy	1 hour	\$274	N/A	N/A	N/A	N/A
Physiotherapy	1 hour	\$287	N/A	N/A	N/A	N/A
Podiatry	1 hour	\$254	N/A	N/A	N/A	N/A
Speech Pathology	1hour	\$277	N/A	N/A	N/A	N/A
Dietitian (includes report writing)	1hour	\$277	N/A	N/A	N/A	N/A
Allied Health Assistant	1 hour 30 min 45 min	\$170 \$102 \$143	N/A	N/A	N/A	N/A

Independence

SERVICE	PERIOD	WEEKDAY 7AM-8PM	WEEKDAY 8PM-10PM	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Personal care (Includes continence management)	1 hour 30 min 45 min	\$152 \$91 \$125	\$201	\$234	\$254	\$325
Medication support	1 hour 30 min 45 min	\$152 \$91 \$125	\$201	\$234	\$254	\$325
Remedial Massage (8am–5pm only)	1hour 30 min 45 min	\$212 \$127 \$175	N/A	N/A	N/A	N/A
Flexible Respite (no travel included)	1 hour 3 hours+ Minimum period 1 hour	\$157 \$118/hr	\$207 \$155/hr	\$242 \$181/hr	\$262 \$196/hr	\$336 \$252/hr
Group social support – ECHO outings (8.30am–5.00pm)	1 Hour – up to 4 hours maximum	\$50	N/A	N/A	N/A	N/A
Visiting service (No travel)	1 hour 45 min	\$157 \$141	\$226	\$263	\$285	\$300
Accompanied activities – Tier 1 (Total travel up to 40km)	1 hour Minimum period 1 hour	\$189	\$250	\$291	\$316	\$350
Accompanied activities – Tier 2 (Total travel 41–60km)	1 hour Minimum period 1 hour	\$214	\$275	\$316	\$341	\$375

Accompanied activities – Tier 3 (Total travel 61–80km)	1 hour Minimum period 1 hour	\$247	\$308	\$349	\$374	\$408
Cultural support – Tier 1 (Total travel up to 40km)	1 hour Minimum period 1 hour	\$189	\$250	\$291	\$316	\$350

SERVICE	PERIOD	WEEKDAY 8:30AM-4PM	WEEKDAY 8PM-10PM	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Direct Transport – Tier 1 – Up to 20km one way. Client must be independently mobile and suitable for pick up and drop off only.	Per trip by volunteer driver	\$94.50	N/A	N/A	N/A	N/A
Direct Transport – Tier 2 – 20–30km one way. Client must be independently mobile and suitable for pickup and drop off only.	Per trip by volunteer driver	\$107	N/A	N/A	N/A	N/A
Direct Transport – Tier 3 – 30–40km one way. Client must be independently mobile and suitable for pickup and drop off only.	Per trip by volunteer driver	\$123.50	N/A	N/A	N/A	N/A
Indirect transport	Per voucher trip	Total price will include a small overhead cost.				

Everyday Living

SERVICE	PERIOD	WEEKDAY 8AM-5.30PM	WEEKDAY 8PM–10PM	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Gardening	1 hour Minimum period 1 hour	\$132	N/A	N/A	N/A	N/A
Assistance with home maintenance and repairs where ECHO staff are used.	1 hour	\$132	N/A	N/A	N/A	N/A

Expenses for home modification and repairs		Invoiced per item/bill. Total price will include overhead cost	N/A	N/A	N/A	N/A
SERVICE	PERIOD	WEEKDAY 7AM-8PM	WEEKDAY 8PM-10PM	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Meal preparation by ECHO support worker	1 hour 30 min 45 min	\$152 \$91 \$121	\$175	\$200	\$273	\$304
Meal delivery		Total price per meal will include a small overhead cost.				
General house cleaning	1 hour Minimum service 1 hour	\$147	N/A	N/A	N/A	N/A
Laundry services	1 hour 30 min 45 min	\$147 \$88 \$121	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A
Shopping Assistance (includes up to 40km round trip and 'shop by list')	1 hour Minimum service 1 hour	\$189	N/A	N/A	N/A	N/A

Assistive Technology and Home Modification (AT-HM)

SERVICE	PERIOD	WEEKDAY 7AM-8PM	WEEKDAY 8PM-11PM	SATURDAY	SUNDAY	PUBLIC HOLIDAY
Assistive technology prescription and clinical support by an Occupational Therapist	1 hour	\$274	N/A	N/A	N/A	N/A
Assistive technology prescription and clinical support by a Physiotherapist	1 hour	\$287				
Home modification prescription and clinical support	1 hour	\$274				

Through the Assistive Technology and Home Modifications Scheme, which is separately funded to your package funding, you may be able to access additional funding to help you live safely, comfortably, and independently at home.

There are three levels of funding available for each of Assistive Technology and Home Modifications, from up to \$500 to \$15,000 in a 12-month funding period, with additional funding where there is evidence, such as a valid prescription.

The Assistive Technology and Home Modification (AT-HM) Scheme enables you to access tailored equipment and make changes to your home that support your independence and wellbeing. This might include:

- Mobility aids
- Safety modifications, or
- Equipment to support your daily living.

The table below outlines the three (3) funding tiers for assistive technology and home modifications.

FUNDING TIER	FUNDING ALLOCATION (UP TO)	FUNDING PERIOD
Assistive technology		
Low	\$500	12 months
Medium	\$2,000	12 months
High	\$15,000 ¹	12 months

¹ High tier assistive technology is not capped at \$15,000. Participants who have assistive technology costs above \$15,000 can access additional funding with evidence, such as a valid prescription.

HOME MODIFICATIONS		
Low	\$500	12 months
Medium	\$2,000	12 months
High	\$15,000	12 months ²

² Funding may be extended for an additional 12 months to complete complex home modifications (24 months in total) if evidence is provided to Services Australia.

ECHO will work with you to make sure everything is set up properly, and you feel confident using it.

Fees for coordination and administration help cover setup, training, and safe use of your equipment. The fees for these services are as follows:

- For Home Modifications: a Coordination Fee of up to 15% of the quoted costs, or a maximum of \$1,500 (whichever is lower).
- For Assistive Technology: an Administration Fee of up to 10% of the quoted costs, or a maximum of \$500 (whichever is lower).

The prices for equipment and modifications vary depending on your needs. All quoted prices, including those for setup and training, and arrangements are confirmed with you before any assistive technology purchase or home modification proceeds.

Associated Providers

Some services are provided by ECHO's preferred associated providers who have demonstrated to ECHO that they meet the requirements to deliver services in an in-home aged care setting. These preferred associated providers have been selected for specific services in Allied Health, Gardening, General House Cleaning, and after-hours Nursing.

Self-Managed Services

For care services that are outside our scope of practice or not provided by our preferred associated providers, others can be approved by ECHO to deliver these services to you, provided this is arranged and approved by ECHO prior to them delivering the service to you. We will provide you with a price to agree before arranging the service. This price will be subject to a 10% overhead charge on each service/invoice to enable us to ensure the provider meets the new Aged Care Act requirements and delivers care safely.

The services where this arrangement can occur are: Allied Health services, Gardening, General House Cleaning.

Cancelled Services

Please provide ECHO with at least two (2) business days' notice of service cancellation as cancellations with less than two (2) business days' notice of cancellation will be charged at 50% of the scheduled price. Where no notice of cancellation is given, and the participant/client is not at home for service delivery (a 'no-show') 100% of the scheduled price will be charged.

Participant Contributions

Support at Home introduces Participant Contributions which are charged based on services delivered. Actual contribution rates for a participant are determined by Services Australia based on an assessment of the participant's income and assets. For full and part pensioners this will be based on information already provided for their pension assessment.

Contributions are:

INCOME AND ASSETS ASSESSMENT OUTCOME	SERVICE CATEGORY: CLINICAL SUPPORTS	SERVICE CATEGORY: INDEPENDENCE	SERVICE CATEGORY: EVERYDAY LIVING
Full pensioner	0%	5%	17.5%
Part pensioner and self-funded CHSC holder	0%	Between 5% and 50%*	Between 17.5% and 80%*
Self-funded non-CHSC holder and means not disclosed [^]	0%	50%	80%

* Contributions will be applied by Services Australia on a tapered rate based upon the participant's income and assets assessment.

[^] A self-funded non-CHSC holder is an individual who is ineligible for the pension and the CHSC. A 'means not disclosed' status refers to an individual who has not disclosed their assets and income to Services Australia.

Additional support?

Please call your ECHO Care Partner on 9271 7011 for assistance.

This price list is agreed to be applied from 1 November 2025 until further notice.

Signed:

Participant or Participant's Representative: _____

Name (printed): _____

Date: _____

ECHO Community Services' Representative: _____

Name (printed): _____

Date: _____

ECHO Community Services, 72 Toowong Street, Bayswater WA 6053
T: (08) 9271 7011 W: www.echocommunity.org.au